



# **THA Hospital Improvement Innovation Network (HIIN)**

Monthly Check-In  
9-20-17



## **Thank you! Important Data Milestone**

- Participation
- Improvement
- October 2016 through July 2017
- Data was due by August 31
- October 18 monthly check in webinar will report results



## Milestone Payment

One-time payment to THA HIIN hospitals to offset cost of establishing data processes.

- Hospitals new to THA HIIN = \$800
- Hospitals participating in THA HEN and HIIN = \$500



## HRET-HIIN Year 1 Webinar

*Our Successes: The Journey, Lessons Learned and Celebration*

- Tuesday, October 3 – 11:00 AM – 12:30 PM
  - CMS insights: Dennis Wagner, Dr. Paul McGann
  - HRET HIIN: Year 1 work
  - Hospitals sharing successful work
  - IHI Fellows sharing about their projects
- Register at [www.hret-hiin.org/events](http://www.hret-hiin.org/events)



## Report Distributor

### Reminders

- Data should be current for HIIN project (October 2016 and forward)
- Data is due the end of each month for the previous month – including “zeroes”
- Report Distributor is refreshed monthly (20<sup>th</sup>)
- Edits to data previously submitted should be emailed to [jmcintosh@tha.com](mailto:jmcintosh@tha.com)
- Data entry assistance available--contact Jennifer McIntosh



## THA Leadership Summit

- Weds., October 11 (8:30-4:00)
  - Keynote by Bryan Sexton  
*Thriving vs Surviving: Enhancing Caregiver Resilience*
  - Oral best practice presentations
  - Poster session and THA welcome reception (4:00-5:30)



## THA Leadership Summit

Reimbursement available to attendees from THA HIIN hospitals for:

- Summit registration (\$125)
- One night accommodations--Oct. 10 or 11 (\$269 + tax)
- Parking
- Mileage

Must submit receipts with expense form

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## THA Leadership Summit

- The Westin Nashville is the conference hotel with a THA block of rooms
  - Cut-off date for reservations is end of the day this Friday, Sept. 22
  - Reservations may be made at 1-615-248-2800 and 1-800-937-8461
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## HRET SNAP

### Safety Network to Accelerate Performance (SNAP)

- Sepsis Transfer SNAP
- 15 hospital pairs (one referring hospital and one receiving hospital)
- Application due by Friday, Sept. 22
- Expectations



## Sepsis Awareness Month

- *Faces of Sepsis* posters available
- Contact Taelor Barnette at [tbarnette@tha.com](mailto:tbarnette@tha.com)





## **TCPS Regional Meetings**

- Resources in newsletter and on website by week after next

[www.tnpatientsafety.com](http://www.tnpatientsafety.com)



## **Workplace Safety**

Results from CEO surveys



## Workplace Violence

- OSHA Identified High-Risk Industries
  - Correctional facilities
  - Late-night retail
  - Taxi driving
  - Healthcare and social service settings



## CEO Survey on Workplace Safety

- 57 surveys completed
  - 19 rural facilities
  - 38 urban facilities
- 83% rated workplace violence prevention as a priority for their organizations; 57 percent high priority
- 53 % rated their preparedness for a workplace violence event as mostly prepared; 36% somewhat prepared
- High variation in responses related to integration of workplace violence prevention into frontline patient safety processes
  - 37% well-integrated



## CEO Survey on Workplace Safety

- >80 percent have the following in place:
    - Staff training in de-escalation and event management
    - Security cameras
    - Partnership with local police
    - Badge entry
    - Panic buttons
  - 70 percent have increased security presence
  - 57 percent have violent event response teams
  - 25 percent have safe rooms
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## CEO Survey on Workplace Safety

- 91 percent of efforts have been concentrated in the emergency department
    - 54 percent in OB
    - 56 percent in critical care
    - 41 percent in behavioral health
  - 89 percent rate staff reporting of concerns or events as either most or all of the time
  - 45 percent are engaging in efforts to reduce violence in their communities
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## CEO Survey on Workplace Safety

- Highest costs were associated with:
    - Training, increased security personnel and equipment (i.e. security cameras)
  - Additional areas of cost include:
    - External environment modifications such as increased lighting, cutting back trees
    - Facility modifications such as designated psych space in ED, tele-psych support, metal detectors, reinforced glass, changes to front desk and lobby
    - Canine force
    - Sitters
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## CEO Survey on Workplace Safety

- Top four ways THA can help:
    - Offer hospital-strategy education programs from national subject matter experts
    - Share evidence-based tool kits and other program development resources
    - Identify mentor hospitals to share their effective practices
    - Provide advocacy in regulatory/policy matters
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## CEO Survey on Workplace Safety

- Other recommendations:
    - Annual workplace violence report
    - Best practices for drills and handling media
    - Best practices for small and rural hospitals
    - Identify the best training and risk assessment programs
    - State grants for equipment
    - Consider external drivers, such as substance abuse and behavioral health, and look for solutions
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## Workplace Safety – Next Steps

- Summary report of CEO Survey
  - Workplace Violence Summit
    - November 30 at THA
    - National and local speakers
  - Strategic planning session
    - 2018 education plans
    - Disaster planning grant regional education
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# Questions and comments?